



2021

Report to the Community

Serving Our Community in 2021

358,243

Outpatient clinic visits



94,879

Ambulance runs (ground)



102,699

Emergency Department & Emergency Care Center visits



22,049

Surgeries performed



2,693

Helicopter transports



17,058

North Memorial Health Hospital admissions

14,619

Maple Grove Hospital admissions

3,579,040

Pharmacy doses dispensed



200,765

Imaging procedures

5,603

Babies delivered



A Message From Our Leadership



OUR MISSION

Empowering our customers to achieve their best health.

OUR VISION

Together, healthcare the way it ought to be.

Dear Friends of North Memorial Health and Maple Grove Hospital,

The North Memorial Health Foundation fosters philanthropic partnerships and raises private support to assist North Memorial Health in its goals, mission and strategic priorities.

As chair of the Foundation Board, I am so proud of the work happening to raise money for all the important programs at the hospitals and clinics that continue to help so many.

I have been a member of the North Memorial Health Foundation Board of Directors since 2015. Initially, I volunteered to join the board because of the amazing care my son received at North Memorial Health Hospital in Robbinsdale.

Over the last 7 years and specifically in my role as Chair, I have seen firsthand how your gifts get put to work. It makes me incredibly proud to be connected to such an outstanding organization and I truly believe we would not be as strong as we are today without the commitment of our donors, partners, friends, and community members who give back to make our organization better.

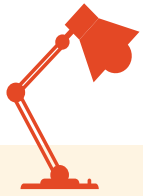
This report to the community and the stories about how philanthropy has made such a tremendous impact on the patients, team members and programs throughout the North Memorial Health system is an important reminder about the power of giving. Your gift, regardless of size, makes such a difference. Over the last year, you've supported team member resiliency and system-wide diversity, equity and inclusion efforts, along with crisis funds for team members and patients. You've given gifts to enhance programs and improve technology. All this work is important and all of it is made better because of philanthropy.

We are very grateful for your commitment. On behalf of the North Memorial Health Foundation Board of Directors and the entire Foundation team, I thank all of you who have given, and we look forward to the year ahead in hopes of doing even more.

Sincerely,

Scott Hemenway

Chair, Foundation Board of Directors



Donor Spotlight



In September of 2020, the world seemed to be turned upside-down for many different reasons as the pandemic raged on. For Cassie and Justin there was one more reason: they were expecting their first child, but she was coming a month and a half early. When they arrived at the hospital, they were told that their new daughter was premature enough that she may not be able to breathe on her own once born.

The delivery room was full of NICU staff which, of course, filled Cassie and Justin with anxiety and questions of what would happen when they were finally able to meet their daughter. They wondered if they would be able to hold their child or if she would be immediately whisked away for emergency care.

But this story has a happy ending.

When Emerson was born, she let out a cry, and Cassie and Justin could finally breathe a sigh of relief. They were able to spend time with their daughter right away and in the days ahead in the NICU.

The family celebrated their daughter's second birthday this September, and they enjoy life as a happy family with their toddler. Though they never forget that so many others like them are still going through a premature birth and spending long, uncertain days in the NICU.

So, what gave them the strength to endure those long days?

Cassie and Justin say it was the little things that kept them going. During the twelve days that their daughter was being treated, they never left her side. They were lucky to have family members that dropped off meals and a lot of emotional support during a scary time. They say an army of Maple Grove Hospital staff members worked around the clock to be sure that Emerson thrived, and her physical health was their top priority. For every doctor or nurse Cassie and Justin encountered, they recall being compelled to say to one another once they left the room, "they were really great!"

After twelve days in the NICU, the family was finally able to bring their daughter home, even though many premature babies stay in the NICU through the child's due date. **They attribute Emerson's relatively short stay to the excellent care that they received from every member of the Maple Grove Hospital team.**

When Cassie and Justin were able to reflect on their experience, they felt deep appreciation for the care they received from all the care providers – and they wanted to pay it forward. They knew that, when faced with the challenge of caring for a NICU baby, a family's priority is time with their child, which means that basic needs often become an afterthought.

In recognition of this, Cassie and Justin decided to make a gift to support basic needs for families at North Memorial to ease their burden during a difficult time. In the first four months of the program, 23 families received vital assistance when it was needed most thanks to their help! Because of this support, these families can focus on the important things when faced with the difficulty of long hours away from home and work. In gratitude for the care their family received, and in recognition of Emerson's birthday, Cassie and Justin have also provided meals for the NICU staff and families at Maple Grove Hospital. They hope their gift can bring a little joy, relief, and respite to those touched by a NICU experience.



Your Gifts in Action

Mother & Baby Bonding

At Maple Grove Hospital, upgraded swiveling bassinets now support breastfeeding and bonding for mothers who cannot lift their baby due to incision healing, anesthesia, connections to medical equipment or disability. For mothers who have had a c-section, it can be difficult to hold their new baby. The new bassinets swivel right over the top of their laps so they can get the comfort, closeness, ease, and safety that every mother deserves to have with her new baby.

An Updated Learning Lab

The education department at North Memorial Health Hospital spent the past two years building out a simulation training space that looks and functions like a real hospital room. When staff is training in the space with a mannequin, they can build muscle memory for tasks they complete regularly, as well as feeling and processing the stress of difficult situations before they face them with a real patient.

Community Paramedic Program Expansion

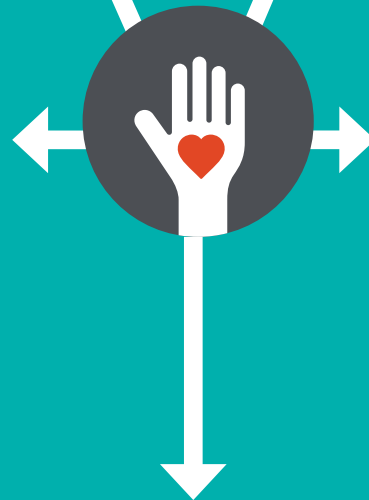
With your help, we provided equipment, supplies and training for five regions in greater Minnesota where our Community Paramedic (CP) team has expanded to offer services. Their work breaks down barriers to preventative healthcare by meeting patients right in their home. CP's help keep patients out of the hospital by monitoring and managing chronic disease, which ensures better health outcomes and lower healthcare costs.

Advanced Trauma Training

During a severe injury, there are potentially life-threatening conditions that require complex interventions. Luckily, many of these are not experienced frequently. However, our Trauma team wants to make sure they have practiced each scenario as much as possible before another patient comes in needing the intervention. The Trauma team created a robust training program to practice these complex, life-saving interventions and donations helped support training mannequins, equipment and time in a specialized lab.

Staying Warm at the Imaging Center

A new blanket warmer in our Imaging Center promotes relaxation and comfort during difficult procedures which can be up to two hours long. This helps reduce the stress and anxiety patients feel while during a difficult time!

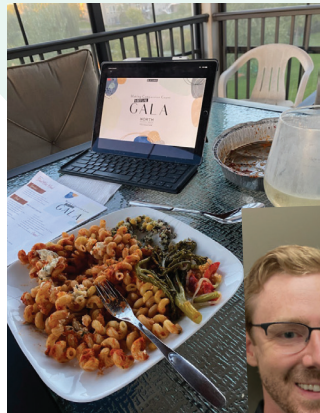


Thank you

for supporting our diversity, equity, and inclusion efforts at North Memorial Health through our 2021 fundraising events!

Making Compassion Count VIRTUAL GALA

Hundreds joined us virtually once again for our annual gala in September. People from all over the state and throughout the country helped us to raise more than **\$410,000** to support our goals of ensuring health equity for everyone we serve! During the program, we heard from Cheyenne, a new mom to twin boys who was hospitalized with congestive heart failure from a rare pregnancy complication called peripartum cardiomyopathy. Due to the work of our community paramedic team, she was able to overcome the obstacles she was facing that ultimately led to a full heart transplant and a new lease on life.





30th Annual Golf Tournament

It was a beautiful day in June to reunite on the course after more than a year apart during the pandemic. We celebrated our 30th Annual Golf Tournament which raised over **\$190,000!** Everyone was happy to be together to celebrate this milestone and play golf in support of an important cause. A special shout out and sincere thank you to Grazzini Brothers & Company, Greenhaven Printing and D.J. Kranz Co., Inc for participating in every tournament for the past 30 years!



Crisis Funds

Donor support provides financial assistance to various crisis funds for customers, community members and team members throughout North Memorial Health and Maple Grove Hospital.

In 2021, \$44,636 in donor contributions helped 36 individuals through difficult times. This year, a generous donor also funded the creation of an endowment for cancer patients to ensure we are able to continue offering basic needs assistance into the future.

Support provided includes:

- Prescriptions and medical/dental treatment
- Food and housing
- Transportation
- Scholarships
- Child care

\$24,042

20 team members received \$24,042 in support for unexpected crises they were facing, including hardships related to COVID-19.

\$20,594

16 customers received \$20,594 in assistance for basic needs and health care related expenses.



Volunteer Services

At North Memorial Health Hospital and Maple Grove Hospital, **383 volunteers** have given **28,549 hours** of their time, which has a value of **\$834,772!**

Caring for our Care Providers

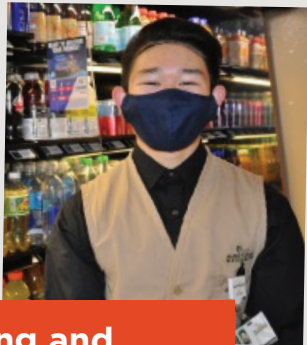
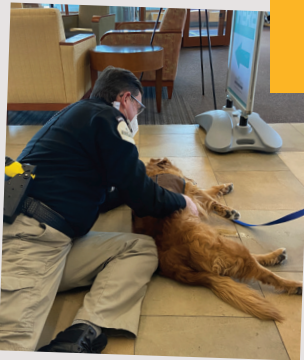
Our volunteers have worked tirelessly to support not only our customers, but our staff as well. Staff has been uplifted by many different services, including:



Hand massage offered by a volunteer trained in M technique hand massage



7 pet therapy teams that regularly visit staff



Soliciting and coordinating community donations of food and beverages



Delightful piano and harp music provided by our talented musician volunteers



Supporting The Next Generation of Health Care Professionals

Gayle Stegeman Memorial Scholarship Recipients Maple Grove Hospital

The junior volunteer scholarship program at Maple Grove Hospital was created in 2018 to honor the memory of our beloved gift shop manager, Gayle Stegeman. Gayle was an inspiration to many throughout the hospital, both customers and team members.



Trisha

“My experience at Maple Grove Hospital introduced me to the endless possibilities of how I could help others and provide some sort of comfort. This

lesson is one that I will treasure all throughout my life, especially when I move forward with my career.”



Aarush

“Through my experience as a lead volunteer and trainer, I also have experience directing and leading others. This will be invaluable to my future.”



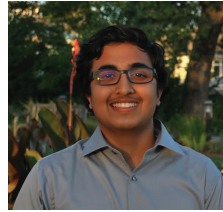
Mia

“Many people talk about success in life being associated with wealth and promotions, but I’ve come to realize that success is more about the impact that

you leave on others. Maple Grove Hospital has helped me realize that.”

Junior Volunteer Scholarship Recipients North Memorial Health Hospital

The scholarship program at North Memorial Health Hospital was originally founded with a gift from the Hospital Auxiliary to support young adult volunteers. Though the Auxiliary is no longer active today, the legacy of their generosity lives on through the accomplishment of these exceptional volunteers.



Ali

“I checked N95 masks to ensure that they were not defective, made a poster for the doctors and the nurses who work at the hospital, and assembled COVID-19 kits. Although it was a unique

experience, I admired volunteering during COVID because I was still able to safely perform the work.”



Dhanush

“Before I started to volunteer, I was known as a talker. This experience helped me understand that it’s also important to listen.”



Misha

“In a world that is constantly moving at a fast pace, we often forget to slow down and recognize the compassion and good-heartedness that we are able to show another human.

What motivates me to volunteer is the smile that I can put on someone else’s face or the shred of brightness that I can add to anyone’s life.”

“I have gained incredible respect for all healthcare workers and have found meaning in realizing that being a part of the community is knowing that everybody’s story is different.”



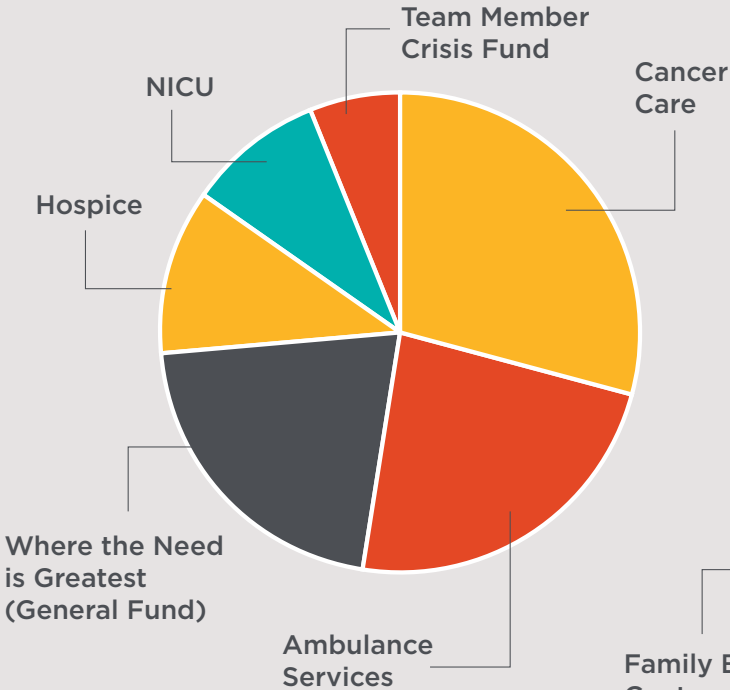
Prayag

“My volunteering experience at North Memorial has given me the opportunity to learn more about the medical industry and the hospital while being able to assist customers in various small, yet impactful, ways.”

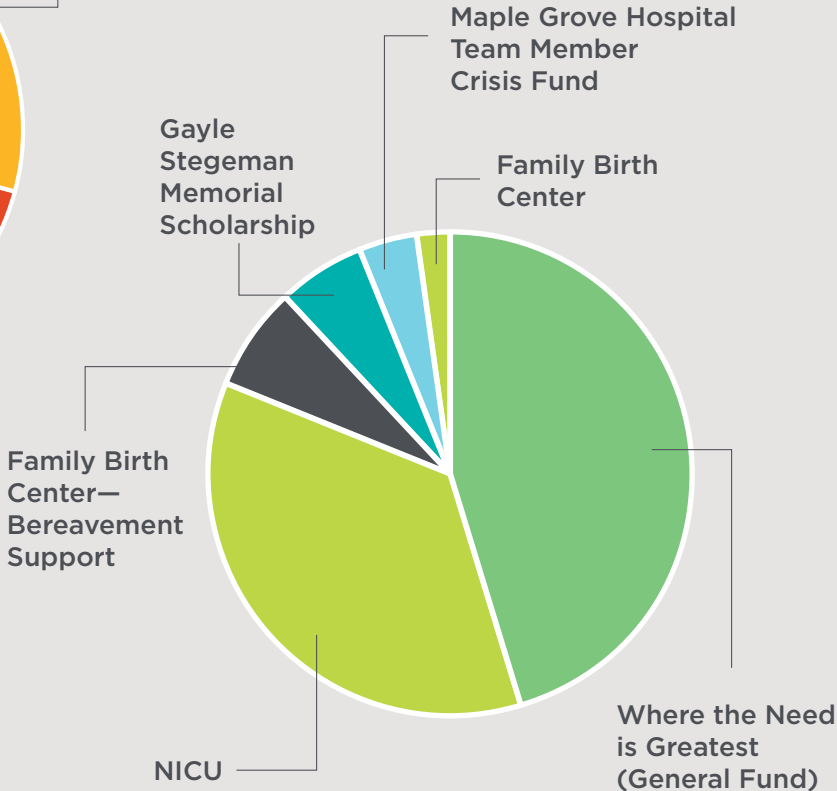
Foundation Financials

Top funds that donors supported*

NORTH MEMORIAL HEALTH

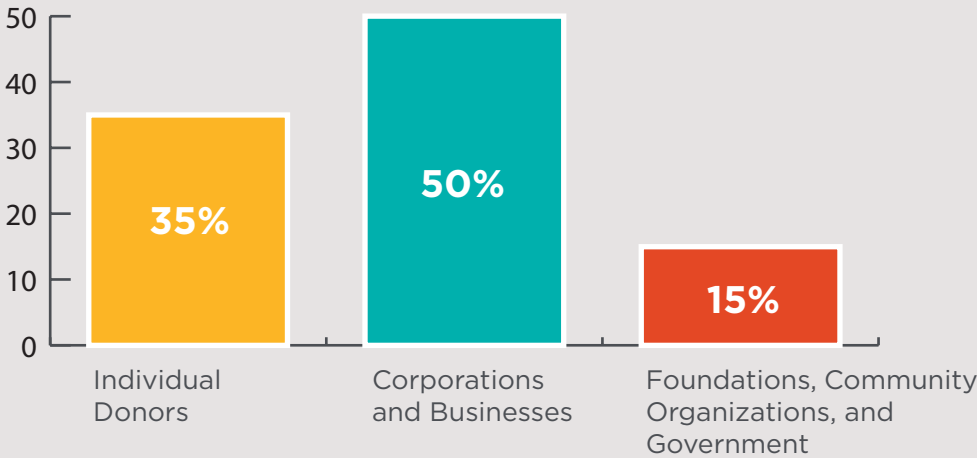


MAPLE GROVE HOSPITAL



* Not including event revenue.

DONORS BY TYPE



Financial Position Statement

NORTH MEMORIAL FOUNDATION

SUPPLEMENTAL SCHEDULE OF FINANCIAL POSITION INFORMATION AS OF DECEMBER 31, 2021 (In thousands)

ASSETS

ASSETS:

Cash	\$ 424
Investments	13,115
Beneficial interest in remainder trust	768
Other receivables	<u>16</u>
TOTAL ASSETS	<u>\$ 14,323</u>

LIABILITIES AND NET ASSETS

LIABILITIES:

Amounts held for others	\$ 10
Accounts payable	<u>13</u>
Total liabilities	<u>23</u>

NET ASSETS:

Without restrictions	5,676
With restrictions	<u>8,624</u>
Total net assets	<u>14,300</u>

TOTAL LIABILITIES AND NET ASSETS	<u>\$ 14,323</u>
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\$21,438,000

in charity care and discounts were provided by North Memorial Health and Maple Grove Hospital in 2021. Our system's nonprofit status means we provide emergency care for all, regardless of insurance status or ability to pay. Everyone who comes through our doors receives the best care we can provide.

Tributes

We are grateful to those who have made a gift in memory of a loved one or in honor of someone who has had an important impact on their life. In 2021, we received gifts that pay tribute to the extraordinary legacies of the following individuals.

In Honor Of

Sasha Abraham	Allison Frush	Elycia Matushin	Jennifer Woodland
Sophia Abraham	Erica Gathje	Louisa Nuehring	North Memorial Health
Andrew Arthur	Emerson Gerber	Heather Penning	Community Paramedic Team
Steven Beckley	Michael Grouws	Brian Peterson	North Memorial Health
Darlene Berry	Paul Harmon	Karoline Pierson	Emergency Department
Daniel Cohan	Mary Kenyi	Kurt Rettig	North Memorial Health
Asher Cronin	Steven Kern	Jennifer Riley	Hospice Staff
Jeff Cronin	Darrell Krieger	Robert Roach	North Memorial Health Human
Kitty Croston	Joe Levine	Zoya Samaray	Resources
Isaac Felemovicus	G. Patrick Lilja	Patrick Steinhauser	North Memorial Health Team
Ethan Fruechte	Susan Mahle	Theo Winegar	Members

In Memory Of

Barbara Adrian	Kathleen Gordon	Mary McGraw	Michael Segulia
Lowell Albert	Claire Hagerty	Caroline McHugh	Camille Shorten
Mason Jared Anderson	Nick Halter	George Menzhuber	Joan Skomra
Robert Anderson	Seymour Handler	Walter Meyen	Janet Snyder
Kathleen Atkinson	Forrest Harms	Wayne Morris	Harry St. Cyr
Anne Barthel	Carolyn Hart	Alan Morrison	Gayle Stegeman
Robert Beahen	Rosemary Havel	Billy Mott	Clifford Steinhauser
Patricia Braun	Mary Hughes	Marcella Mueller	Patricia Steinhauser
Margaret Carlisle	Geraldine Ingvaldson	Paul Nelson	Janet Thorud
Shirley Churchill	Michael Jacobs	Louella Newstrom	Robert Utter
Anne Coleman	Rick Jarmusic	JoAnn Olson	Jeanette Vaaler
Norm Coone	Gayle Johnson	Virgil Olson	Bonnie Voller
Robert Culp	Georgianna Johnson	Leo Overson	Elmer Waly
Barbara Ditty	Mary Johnson	June Paschke	Thomas Wanous
Helen Dobson	Melvin Johnson	Jim Peach	Robert Warren
Kathryn Einertson	Roger Johnson	Lois Peterzen	David Weis
Mildred Faulds	Arlyne Klimp	Rose Pink	Mary Zieba
Rolland Faulds	Karen Larson	Geraldine Pitts	Wayne Zwickey
Patricia Fisher	Evelyn Loch	Ezra Reinders	Zeke the Hero Dog
Janet Fournier	Hazel Loch	Charles Richter	
Michael Fox	Rolland Loon	Barry Rosar	
James Frankki	Elizabeth Loso	Patricia Schaeppi	
Veronica Fust	Lester Magee	Ginny Schafer	
Kathleen Gerasch	Dolores Maki	Roger Schmidt	
Richard Gildersleeve	Jean Malachowski	Dorothy Schrader	

Our Generous Donors

We thank all who gave generously to support North Memorial Health and Maple Grove Hospital in 2021. Your gifts continue to help create an even healthier, happier and stronger community.

Donors Who Inspire

We recognize and thank these donors for their remarkable commitment to the health of our communities through gifts of \$20,000 or more.

Joanne Billings, MD & Orvin Visaya, MD

D.J. Kranz Co., Inc.

Ryan Companies, Inc.

Eric & Amanda Skalland

The Paddock Family Foundation

The Reva & David Logan Foundation

Individual Donors

Shakibu Abari	Steve & Debbie Balcome	Richard & Becky Berry	Mary Burrington	Richard & Michelle Cummings
Gretchen Abegglen	Thom & Jo Balcome	Dorothy Bies	Denise Bussa	Kathleen Curley
John & Liddy Achter	Colleen Baldwin	Michelle Bigelbach	Kimberly Buter	Jennifer Curtis
Bruce & Carla Adams	Erin Baldwin	Laurie Bingen	Maryteresa Byker	Andrea Cuthbert
John & Susan Adler	Kristin Balgaard	Roseann Bingen	Jim & Leslie Byrne	Robert & Diane Dahl
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Beth Ampe	Amber Barland	Andrew Blade	Lynn Camp	Mary Darud
Amy Anderson	Gary & Shari Barnes	Shenetta Blanchard	Brenna Canter	Monica Dawson
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Cathy Anderson	Bill & Ellie Bathe	Betty Blanske	Scott & Gerda Carlson	Sandra Day
Denise Anderson	William Bauer	Erin Bleske	Sarah Carolsson	Leo & Janis Dehler
Donna Anderson	Jean Baumann	Steven & Kathryn Blonigan	David Carr	Nate Dell
Floyd & Susan Anderson	Darla Baumgartner	Greg Bodin	Sandra Carroll	Wendy Dellich
Jane Anderson	Kimberly Bayerkohler	Ross & Lynn Boerhave	Anne Cassens	Clarelyn Dempsey
Jody Anderson	Tim & Doris Baylor	Gary Bohline	Donald & Lois Catchpool	John & Susan Derus
Elizabeth Andress	Samuel & Millie Beachy	Ryan Bonniwell	Eileen Cavanagh	Jason & Alyssa DeRusha
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Frederick & Mary Angell	James & Sharon Beckwith	David Borum	Ryan Chupp	Becky Dobbs
Jackie Annett-Paulson	Martin & Marilyn Beer	Carol Bradbury	Celeste Churchill	Jennifer Dobson
Anonymous (14)	Jay Beiersdorf	Debbie Brady	Barbara Claseman	Angela Doherty
Michael & Vicky Applin	Sherry Belden	Walter & Michelle Braeger	Kathy Clausen	Pamela Doorenbos
Nicole Arbach	Deborah Bement	Lola Brand	Adam & Jennifer Clifton	Gary & Robin Dowdle
Calvin Arend	Janet Bender	Paul Bravinder & Belinda Larson	Andy & Carolyn Cochrane	Nancy Downerd
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Cheryl Baker	Kathleen Bergman		Ron Culp	
Todd & Angela Baker	Diane Berning			

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We sincerely apologize for any errors or omissions. We are committed to maintaining an accurate list of supporters of North Memorial Health and Maple Grove Hospital. If you find any errors, please contact us at **(763) 581-4814**.

The Gift of Life and Sight

There is a special group of donors and families who deserves recognition. Every year, our team helps facilitate life-saving organ and tissue donations. In 2021, **19** individuals donated organs to save **51** lives. Across the system, there were an additional **43** tissue and **63** eye donors.

We honor and thank these heroes who have given the ultimate gift of organ, eye and tissue donation to save lives and offer hope and healing.



**19 donors
saved 51
lives.**

Join Our Legacy Society

The North Memorial Health and Maple Grove Hospital Legacy Society is a recognition program for customers, team members, physicians and community members who have included our hospitals, clinics or health system in their estate plan or have made another planned gift for the future in support of our mission.

If you have included a gift to North Memorial Foundation or the Maple Grove Hospital Fund in your will, trust or by beneficiary designation, we hope you will let us know. Notifying us is the best way to ensure your wishes for the use of your gift are honored at the time your gift is received.

As a Member of the Legacy Society, you will:

- Make a personal investment in North Memorial Health and Maple Grove Hospital's future and support quality health care for generations to come.
- Be recognized in print and on donor walls. Donors can remain anonymous, if preferred.
- Be invited to special North Memorial Health Foundation events.
- Help advance healing and caring at North Memorial Health and Maple Grove Hospital.

Language to include for a gift by will:

It's easy to include a gift to the Foundation in your estate! Below is an example of language to use in your will. Our team is happy to help with more specific language for trusts, memorials, or endowments.

"I give to the North Memorial Health Foundation, a Minnesota nonprofit corporation, Robbinsdale, Minnesota, outright, the following: \$_____ (or property herein described or percentage of the estate or residue) for (North Memorial Health Hospital, Maple Grove Hospital, North Memorial Health Hospice, North Memorial Health Cancer Center, North Memorial Health Medical Transportation) to be used for _____."

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Tell us more about your exceptional North Memorial Health or Maple Grove Hospital experience!

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Make a financial gift to support the important work of our care teams.

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To request more information or let us know you have made a planned gift, please reach out to Kent Spaulding at kent.spaulding@northmemorial.com or (763) 581-4812.



Our Team

We would love to connect with you! Whether you are looking for a way to make a charitable contribution, have a question about the Foundation’s work, or are a team member whose program could benefit from philanthropic support, we invite you to reach out at **(763) 581-4814** or **foundation@northmemorial.com**.



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